



1700 G Street NW, Washington, D.C. 20552

RE: FOIA Request #CFPB-2019-0308-F

October 10, 2019

Mr. Austin Evers  
American Oversight  
1030 15th Street NW, Suite B255  
Washington, DC 20005

Via email: [foia@americanoversight.org](mailto:foia@americanoversight.org)

Dear Mr. Evers:

This letter is in final response to your Freedom of Information Act (FOIA) request dated April 17, 2019. Your request sought:

1. All email communications (including email messages, email attachments, and calendar invitations/entries) between:
  - The Office of the Director
    - a. The Director, as well as anyone serving as a scheduler or assistant to the Director
    - b. The Deputy Director, as well as anyone serving as a scheduler or assistant to the Deputy Director
    - c. The Chief of Staff, as well as anyone serving as a scheduler or assistant to the Chief of Staff
    - d. The Principal Policy Director
    - e. The Chief Communications Policy Officer and Spokesperson
    - f. Anyone serving as an Advisor to the Director or Deputy Director
    - g. Anyone serving in any of these roles in an acting capacity
  - The Office of Research, Markets & Regulations
    - a. The Policy Director
    - b. The Associate Director
  - The Office of Consumer Lending, Reporting & Collection Markets
    - a. The Policy Director
    - b. The Assistant Director
  - The Office of External Affairs

**consumerfinance.gov**

- a. The Policy Director
  - b. The Associate Director
  - c. The Financial Institutions and Business Liaison (anyone employed in the Liaison office); and
2. Any individual employed by or otherwise representing the following organizations:
- Community Financial Services Association of America (CFSA), including anyone with an email address ending in @cfsaa.com;
  - Competitive Enterprise Institute (CEI), including anyone with an email address ending in @cei.com;
  - Financial Service Centers of America (FiSCA), including anyone with an email address ending in @fisca.org;
  - National Association of Federally Insured Credit Unions (NAFCU), including anyone with an email address ending in @nafcuhq.org;
  - EZCorp, including anyone with an email address ending in @ezcorp.com;
  - First Cash, including anyone with an email address ending in @firstcash.com;
  - Cash America, including anyone with an email address ending in @casham.com; or
  - Advance America, including anyone with an email address ending in @service.advanceamerica.net or @advanceamerica.net.

We conducted a reasonable search within the Office of Technology and Innovation for records that would be responsive to your request. Unfortunately, we were unable to identify or locate any responsive records at this time.

While an adequate search was conducted, you have the right to appeal this determination that no records exist within the CFPB that would be responsive to your request. If you choose to file an appeal, you must do so within 90 calendar days from the date of this letter. Your appeal must be in writing, signed by you or your representative, and should contain the rationale for the appeal. You may send your appeal via the mail (address below), email ([foia@consumerfinance.gov](mailto:foia@consumerfinance.gov)) or fax (855) FAX-FOIA (329-3642)).

Your appeal should be addressed to:

Consumer Financial Protection Bureau  
Chief FOIA Officer  
Freedom of Information Appeal  
1700 G Street, NW  
Washington, DC 20552

For inquiries concerning your request, please reference your FOIA request number above and contact our FOIA Public Liaison via email at [FOIA@consumerfinance.gov](mailto:FOIA@consumerfinance.gov) or by phone at (855) 444-FOIA (3642).

Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services [consumerfinance.gov](https://consumerfinance.gov)

they offer. The contact information for OGIS is as follows: Office of Government Information Services, National Archives and Records Administration, 8601 Adelphi Road-OGIS, College Park, MD 20740; e-mail at [ogis@nara.gov](mailto:ogis@nara.gov); telephone at (202) 741-5770; toll free at (877) 684-6448; or facsimile at (202)741-5769.

Sincerely,

A handwritten signature in blue ink, appearing to read "D Adams", with a stylized flourish at the end.

Danielle Duvall Adams  
FOIA Manager  
Office of the Chief Data Officer

**consumerfinance.gov**